

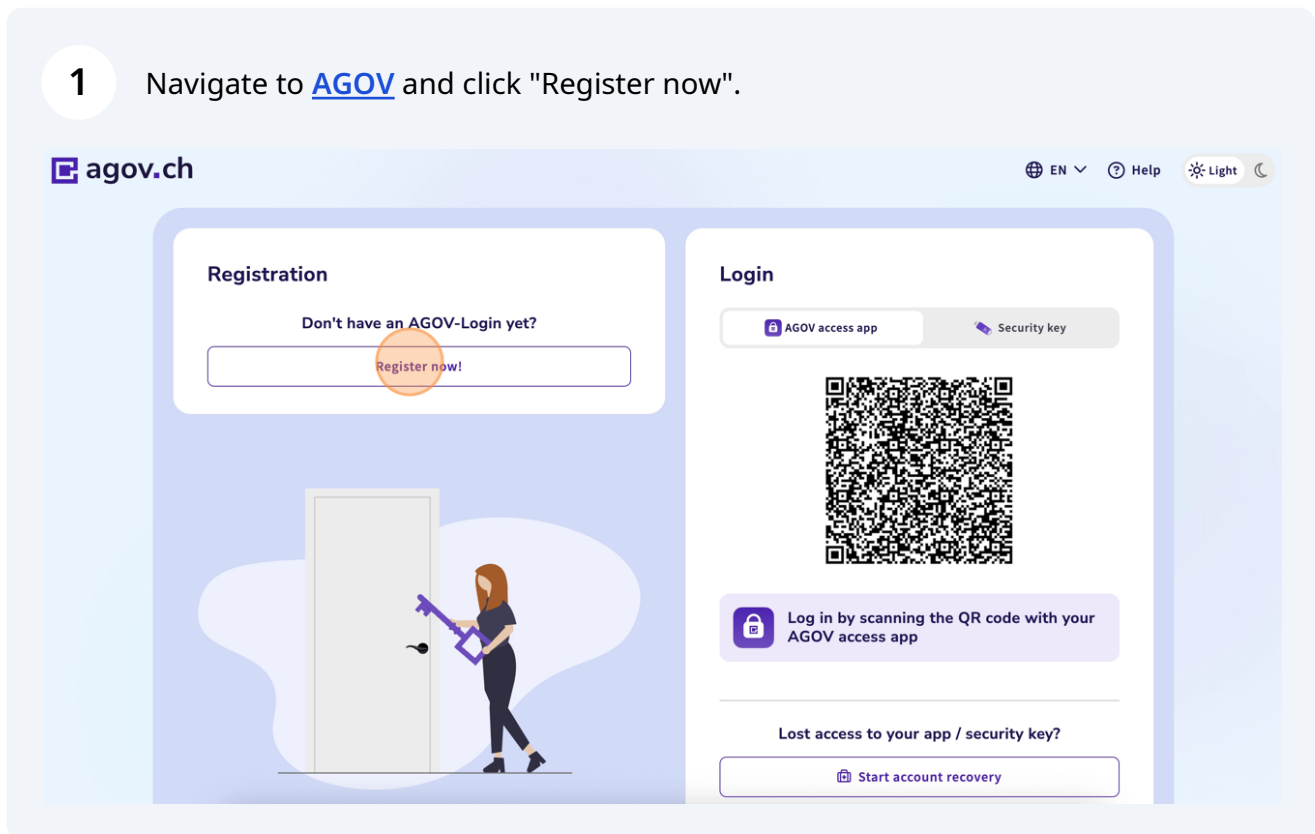
AGOV Registration EN



This document provides a step-by-step guide on how to create a new account with AGOV. It is intended for individuals who need access to the new reporting platform and supports you through the one-time registration process.

Version 1.0

- 1 Navigate to [AGOV](#) and click "Register now".



2 Download the "AGOV access-App" on your mobile phone and then click "Start".

We are going passwordless.

Instead, we provide you with two different options to access your AGOV-Login:



Option 1: Install AGOV access app

AGOV access app is an application that uses Face ID or Touch ID to log you in to your AGOV-Login. You can download it from the [Apple App Store](#) or the [Google Play Store](#).

System Requirements can be found [here](#).



Option 2: Use a security key

A physical security key offers a secure way to login without having to use a phone.

A list of supported security keys can be found [here](#).

Cancel

Start



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3 Click on the "Email address" field and enter the email address you use for accessing the Platform of therapeutic products (USE YOUR BUSINESS EMAIL).



Step 1 of 6
Email

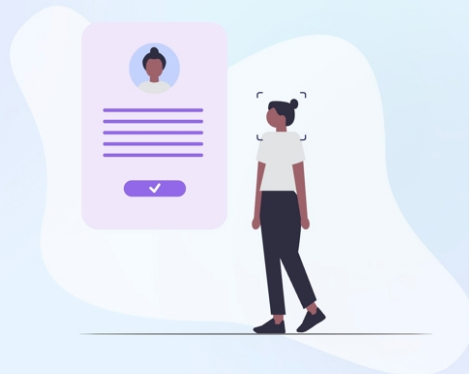
Register

Email address

☐ I confirm that I have read the [AGOV Privacy Statement](#)

Cancel

Continue



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- 4 Click the "I confirm that I have read the AGOV Privacy Statement" checkbox.

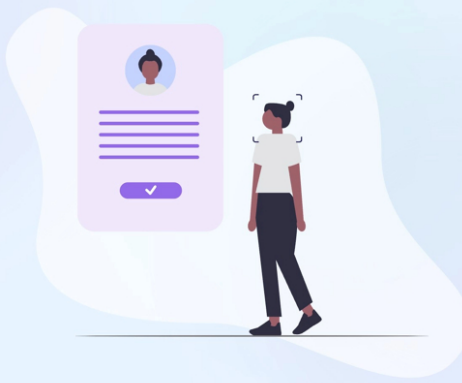
Step 1 of 6
Email

Register

Email address

☐ I confirm that I have read the [AGOV Privacy Statement](#)

Cancel Continue



Version 1.10.5.7-20250513T064238Z-prod

- 5 Click "Continue".

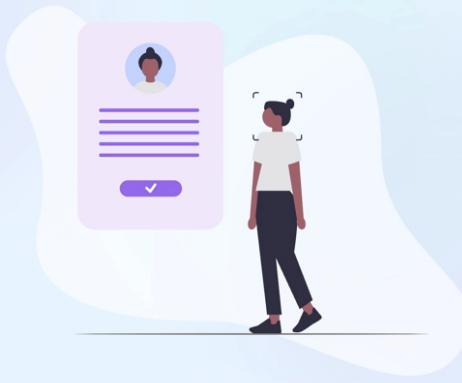
Step 1 of 6
Email

Register

Email address

☒ I confirm that I have read the [AGOV Privacy Statement](#)

Cancel Continue



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6

You will receive a message with a 6-digit number by e-mail. Now enter the number you've received and click on "Verify".



Step 2 of 6

Email verification

Register

[Edit](#)

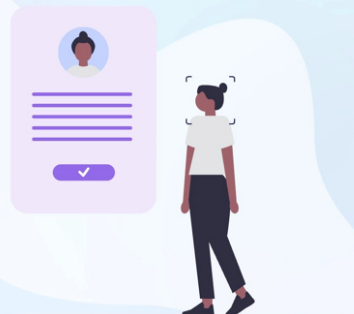
We have sent a code to the email address shown above.

9 4 7 0 0 1

Didn't receive code? [Time remaining 01:12](#)

Cancel

Verify



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7

Now you can enter your personal information.



Step 3 of 6

Personal details

Register Personal details

First name

According to the names displayed in your ID/Passport

Last name

Date of birth

Date format: DD.MM.YYYY

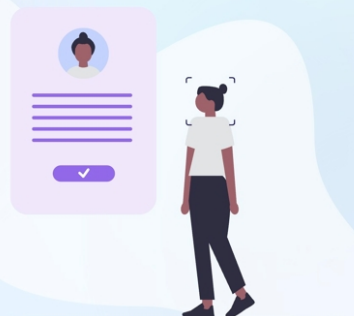
Gender

Select your gender



Nationality

Switzerland



8

Once you've entered all the required information, click on "Continue".

According to the names displayed in your ID/Passport

Last name

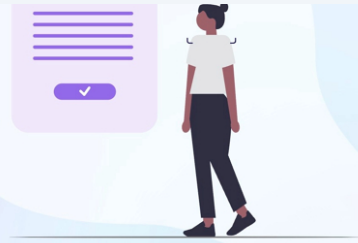
Date of birth

Date format: DD.MM.YYYY

Gender

Nationality

Correspondence language



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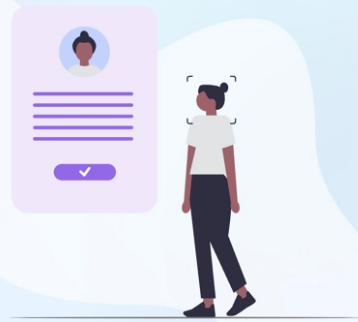
Select the checkbox "AGOV access App".

 Step 4 of 6
Login factor

Register Factor Selection

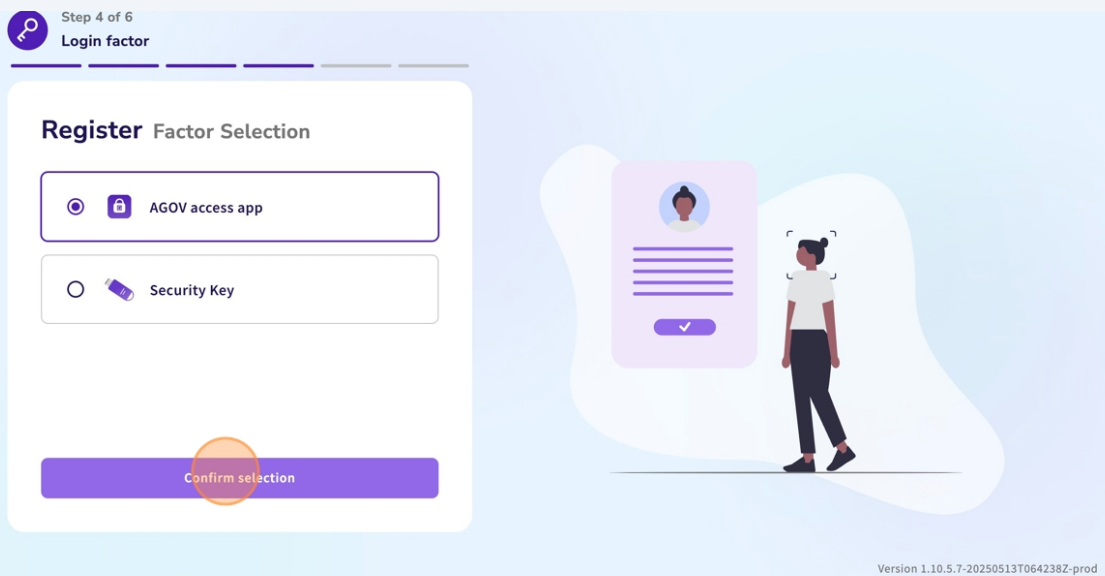
☒  AGOV access app

☐  Security Key

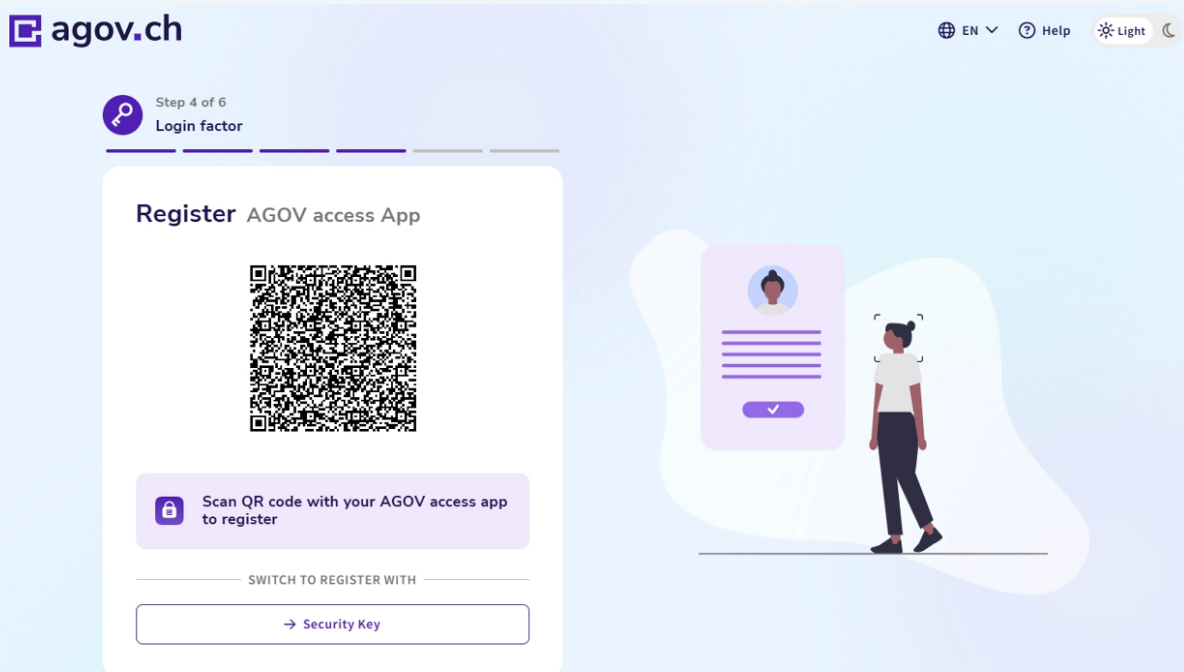


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10 Click "Confirm selection".



11 You will now see a QR code on your screen. To scan it, open the "AGOV access App" on your mobile phone.



- 12 In the "AGOV access" app: Tap on "Scan QR code".



- 13 A scanner view should open on your mobile phone. Place the QR code inside the frame to scan it.



14

Once you have successfully scanned the QR code with your mobile phone, you should be redirected to the next step, where you can verify whether your phone/app has been added to your account.

15

Click on "Continue".



Step 4 of 6
Login factor

Register Device Name

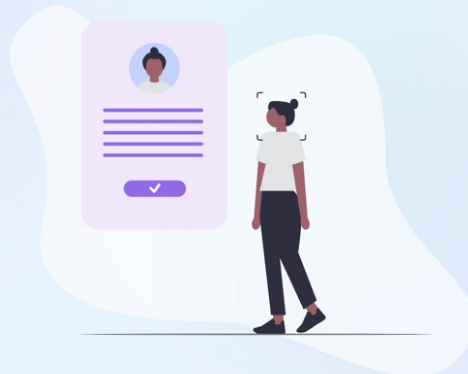
This name will be displayed when you manage your security keys and your AGOV access app devices. You can change the name in the AGOV access app.

Registered device name:
iOS iPhone 11 Pro 28 May 2025 13:31:14



Your AGOV access app is personal and you should be the only person with access to this login factor.

Continue



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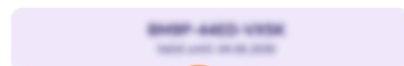
Click "Reveal recovery code" to see your personal recovery code.



Step 5 of 6
Recovery Code

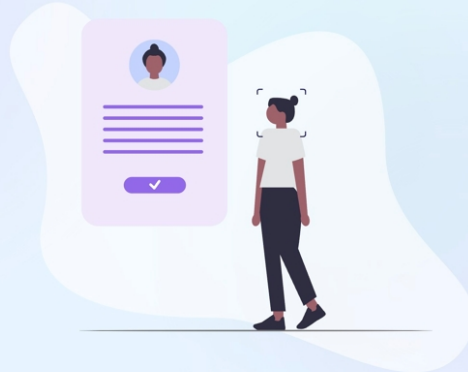
Register Recovery Code

Should you lose access to the AGOV access App you just registered, this recovery code will help you gain access to your AGOV-Login. Please store it in a safe place.



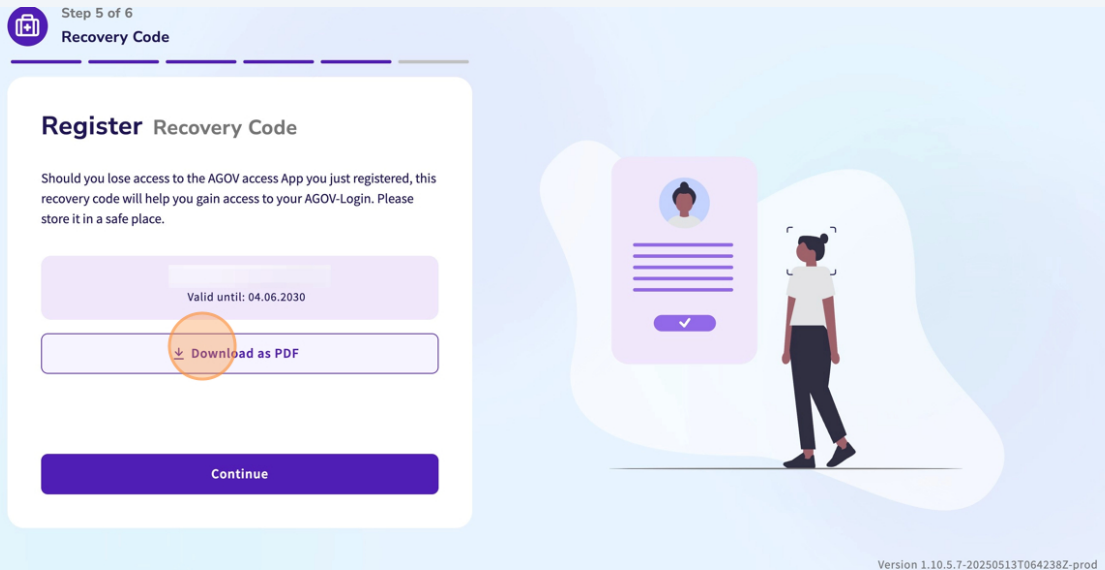
Reveal recovery code

Continue



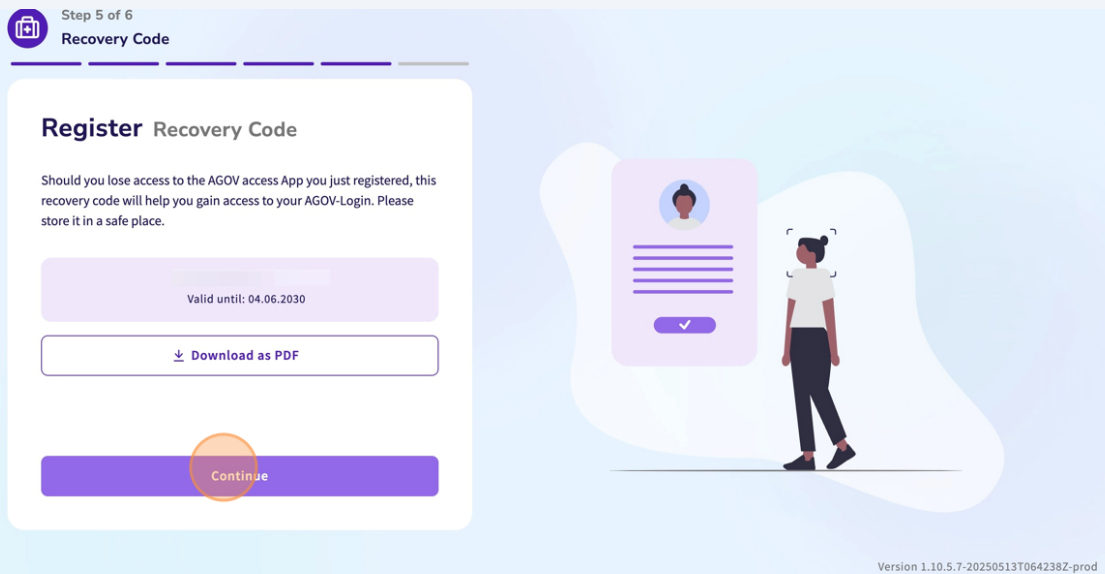
Version 1.10.5.7-20250513T064238Z-prod

- 17 Click "Download as PDF" to download a PDF file that contains the recovery code.

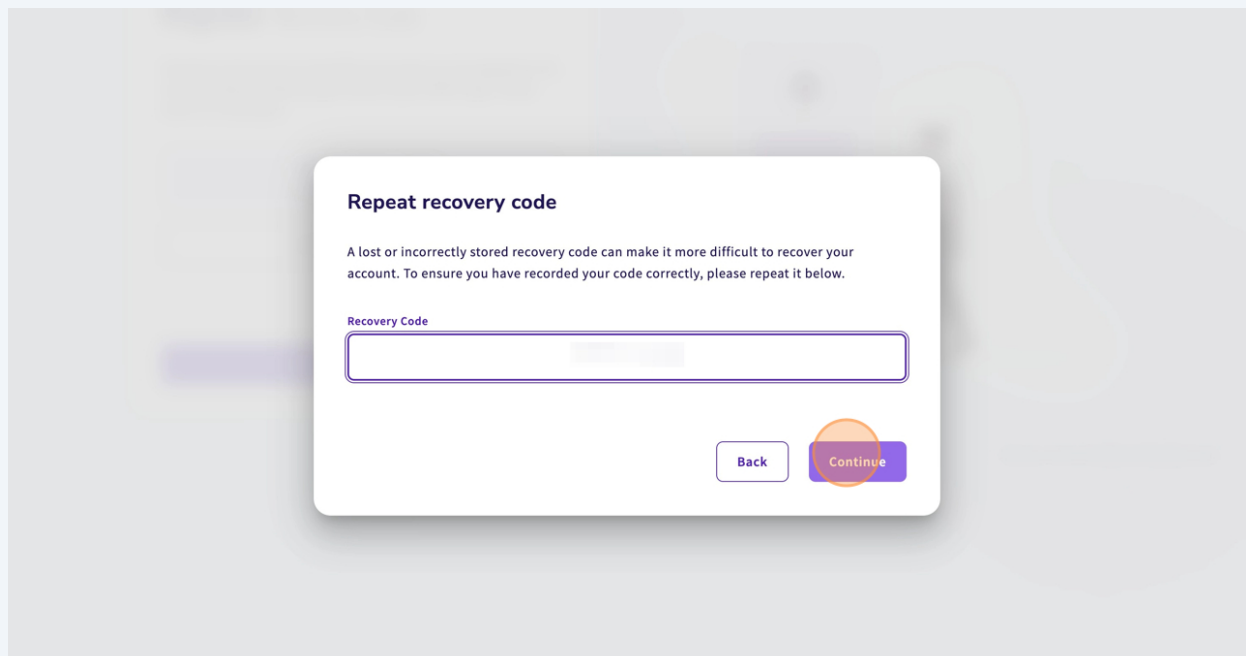


IMPORTANT: Save this PDF in a secure environment or print it out and store it in a safe place. Should you ever loose access to your account, you can restore it with this code. Only you should have access to this code. Do not share it with others.

- 18 Once you have downloaded your recovery code, click on "Continue".



- 19 Open the Recovery code field and enter your recovery key. After that click on "Continue".



20

Now you can optionally add your phone number as an additional recovery option. When you've entered your phone number click on "Continue".



Step 6 of 6

Recovery options

Register Recovery options

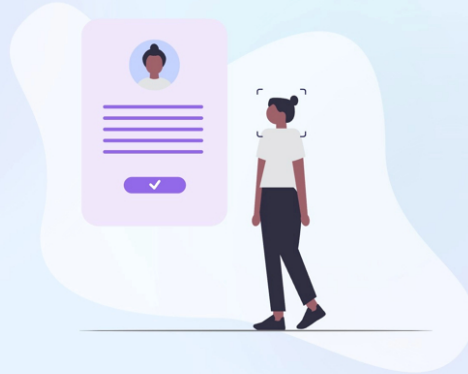
In addition to your recovery code you can add your phone number. This will allow you to continue with a SMS during recovery if you have lost access to your recovery code.

Phone number (optional)



Phone number must be able to receive SMS. This phone number will not be used to contact you.

Continue



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21

In this step you repeat your phone number and click on "Continue".

Repeat phone number

An incorrectly stored phone number can make it more difficult to recover your account. To ensure you have recorded your phone number correctly, please repeat it below.

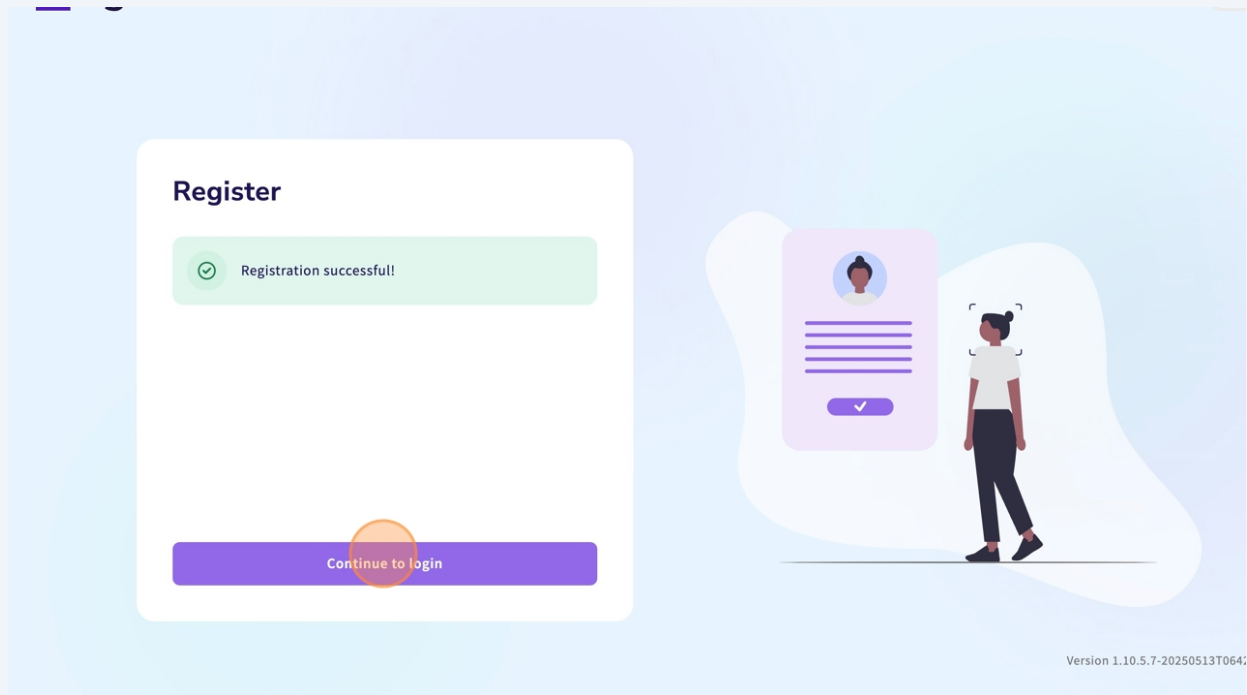
Phone number

Back

Continue

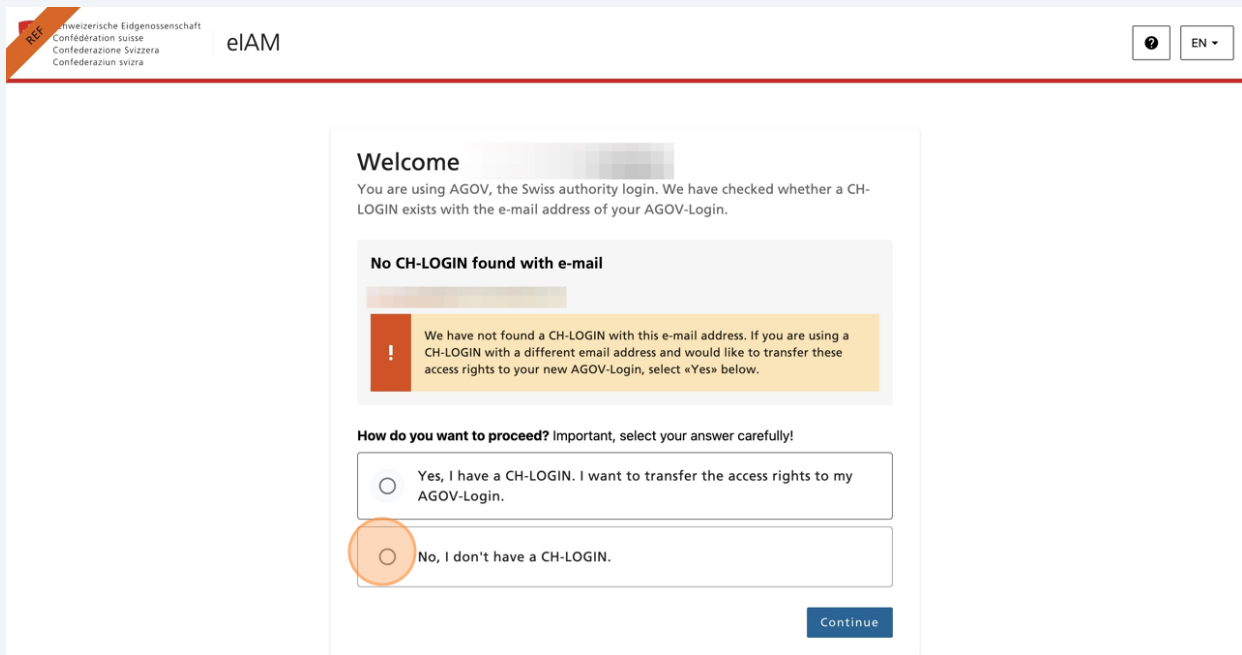
22

You've now been successfully registered. Click "Continue to login" to proceed to the login.



If you already have an existing "CH-Login"-account you may connect it with AGOV. To do so, click "Use existing CH-LOGIN account". If you don't have an CH-LOGIN account, proceed to the next step.

23 Click "No, I don't have a CH-LOGIN" and then on "Continue".



REP Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

eIAM

?

EN

Welcome

You are using AGOV, the Swiss authority login. We have checked whether a CH-LOGIN exists with the e-mail address of your AGOV-Login.

No CH-LOGIN found with e-mail

! We have not found a CH-LOGIN with this e-mail address. If you are using a CH-LOGIN with a different email address and would like to transfer these access rights to your new AGOV-Login, select «Yes» below.

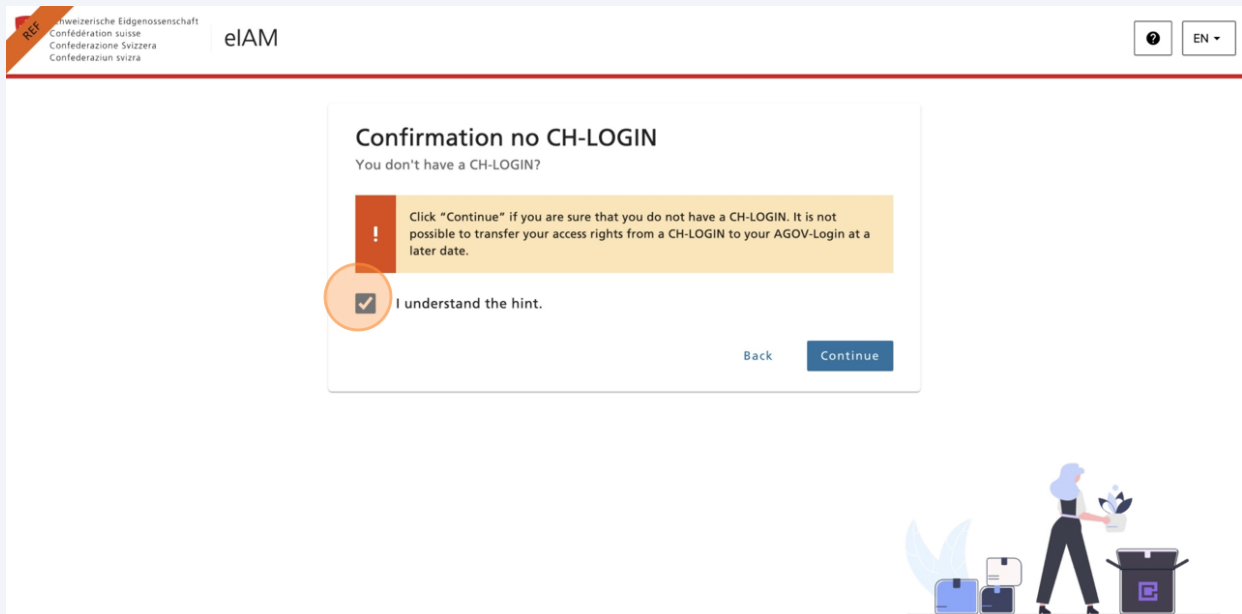
How do you want to proceed? Important, select your answer carefully!

☐ Yes, I have a CH-LOGIN. I want to transfer the access rights to my AGOV-Login.

☒ No, I don't have a CH-LOGIN.

Continue

24 Click "I understand the hint" and then on "Continue".



REP Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

eIAM

?

EN

Confirmation no CH-LOGIN

You don't have a CH-LOGIN?

! Click "Continue" if you are sure that you do not have a CH-LOGIN. It is not possible to transfer your access rights from a CH-LOGIN to your AGOV-Login at a later date.

☒ I understand the hint.

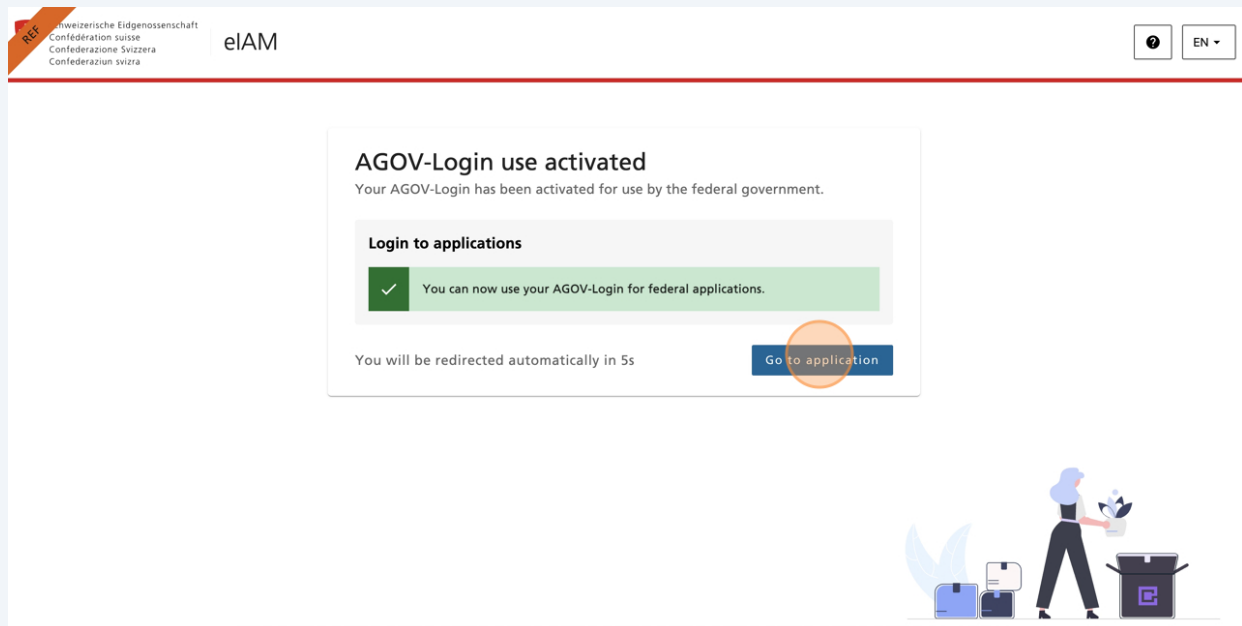
Back Continue



25

You have successfully registered. If you are signing up for AGOV before July 1, 2025, this was your final step.

If you started this registration process from the link in the invitation email to use the HMP on or after July 1, 2025, you can now click on "Go to application".



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You have successfully logged in for the first time.

