

How To Cancel A Disruption Report and a Market Withdrawal



This guide provides a process for canceling a disruption report and market withdrawals.

Version 1.0



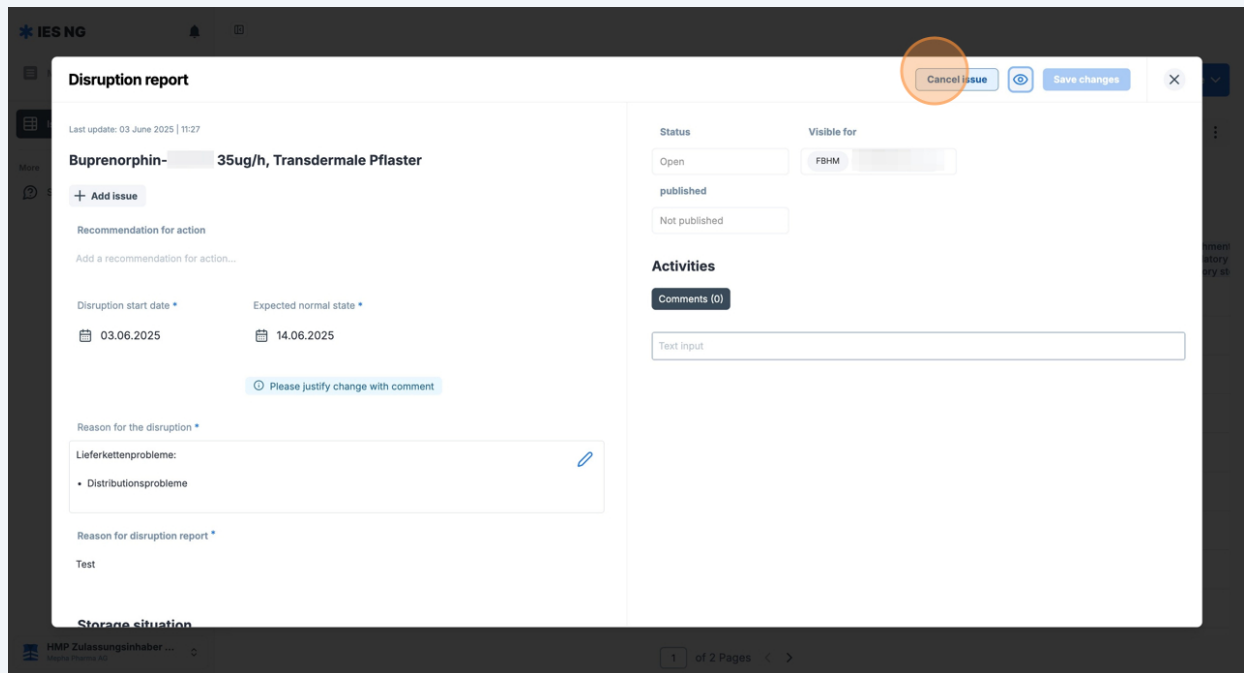
Note: This guide outlines the process for cancelling a disruption report or a market withdrawal. The example below shows a disruption report, but the same process also applies to market withdrawals.

1 Open the disruption report you want to cancel.

The screenshot shows the IES NG Medicinal products platform interface. The 'Issues' section is active, displaying a table of reports. A red circle highlights the 'Issue number' column header.

Issue type	Issue number	Medicine name	Visible for	Disruption start date	Expected normal state	Last update #	Status	Replenishment for mandatory compulsory s
+	HMP-259	Buprenorphin- 35ug/h, Tra...	FBHM,	03/06/2025	14/06/2025	03/06/2025 11:27	Open	
+	HMP-258	Buprenorphin- 35ug/h, Tra...	FBHM,	03/06/2025	13/06/2025	03/06/2025 09:58	Cancelled	
+	HMP-255	Buprenorphin- 35ug/h, Tra...	FBHM,	10/06/2025	24/06/2025	03/06/2025 09:57	Open	
+	HMP-257	Fentanyl- 100, transdermal...	FBHM,	04/06/2025	18/06/2025	03/06/2025 09:56	Open	
+	HMP-168	Co-Amoxi- 1000 mg, Filmt...	FBHM,	28/05/2025	31/08/2025	03/06/2025 09:25	Cancelled	
+	HMP-163	Co-Amoxi- 1000 mg, Filmt...	FBHM,	21/05/2025	08/08/2025	03/06/2025 09:25	In Analysis	
+	HMP-226	Co-Amoxi- 1000 mg, Filmt...	FBHM,	31/05/2025	31/07/2025	03/06/2025 09:25	Open	
+	HMP-254	Co-Amoxi- 1000 mg, Filmt...	FBHM,	03/06/2025	03/06/2025	03/06/2025 09:24	Open	
+	HMP-253	Co-Amoxi- 1000 Dispersib...	FBHM,	03/06/2025	03/06/2025	03/06/2025 09:21	Open	

2 Click on "Cancel issue".



Disruption report

Last update: 03 June 2025 | 11:27

Buprenorphin- 35ug/h, Transdermale Pflaster

+ Add issue

Recommendation for action

Add a recommendation for action...

Disruption start date * Expected normal state *

03.06.2025 14.06.2025

Please justify change with comment

Reason for the disruption *

Lieferkettenprobleme:

- Distributionsprobleme

Reason for disruption report *

Test

Status

Open

published

Not published

Visible for

FBHM

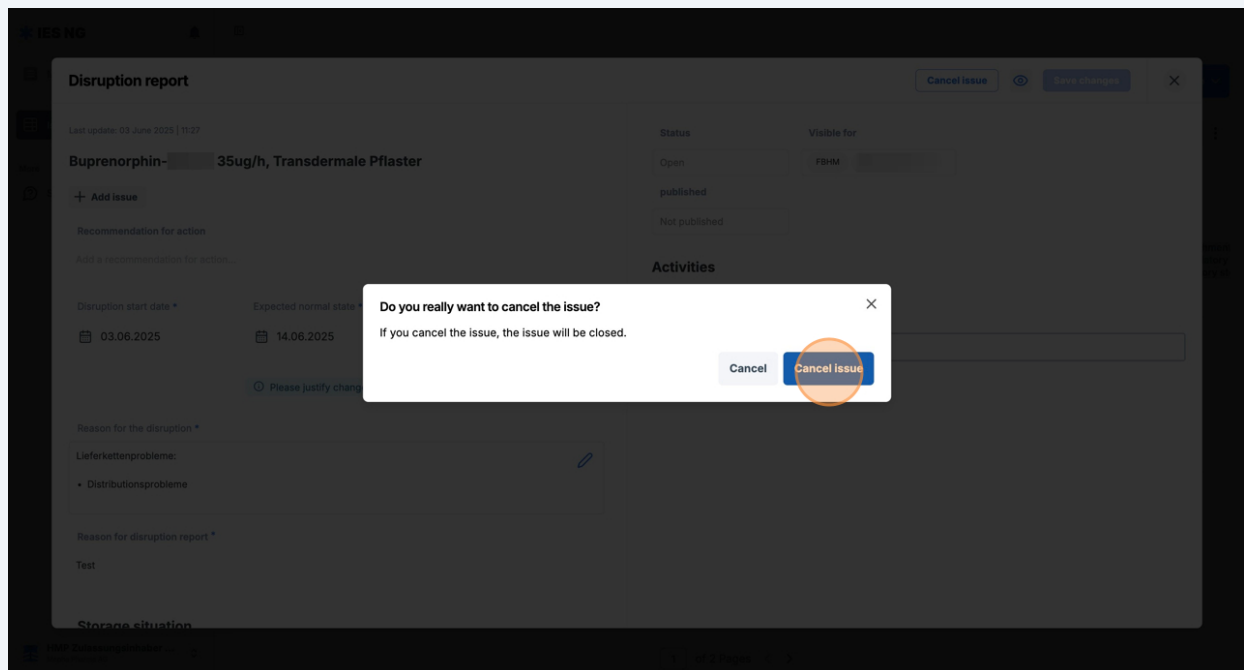
Activities

Comments (0)

Text input

Cancel issue Save changes

3 Confirm by clicking on "Cancel issue".



Disruption report

Last update: 03 June 2025 | 11:27

Buprenorphin- 35ug/h, Transdermale Pflaster

+ Add issue

Recommendation for action

Add a recommendation for action...

Disruption start date * Expected normal state *

03.06.2025 14.06.2025

Please justify change with comment

Reason for the disruption *

Lieferkettenprobleme:

- Distributionsprobleme

Reason for disruption report *

Test

Status

Open

published

Not published

Visible for

FBHM

Activities

Comments (0)

Text input

Cancel issue Save changes

Do you really want to cancel the issue?

If you cancel the issue, the issue will be closed.

Cancel Cancel issue

4 The status of the disruption report is now "Cancelled".

The status of the disruption report is now **"Cancelled."**

This action **cannot be undone**, and the process can **no longer be edited** – **except** for adding comments.

The screenshot shows the 'Disruption report' form in the IES NG system. The form is titled 'Disruption report' and has a 'Save changes' button in the top right corner. The status is set to 'Cancelled', which is highlighted with an orange circle. The 'Visible for' field is set to 'FBHM'. The 'Activities' section shows 'Comments (0)' and a text input field. The 'Reason for the disruption' field contains 'Lieferkettenprobleme: Distributionsprobleme'. The 'Disruption start date' is '03.06.2025' and the 'Expected normal state' is '14.06.2025'. The 'Storage situation' is 'Test'.

5 Close the cancelled disruption report.

The screenshot shows the 'Disruption report' form in the IES NG system, identical to the previous one. The status is 'Cancelled'. The 'Close' button (represented by an 'X' icon) in the top right corner is highlighted with an orange circle. The 'Activities' section shows 'Comments (0)' and a text input field. The 'Reason for the disruption' field contains 'Lieferkettenprobleme: Distributionsprobleme'. The 'Disruption start date' is '03.06.2025' and the 'Expected normal state' is '14.06.2025'. The 'Storage situation' is 'Test'.

6

The cancelled disruption report continues to be visible in the issues overview as long as the status filter is set correctly.

IES NG Medicinal products platform

Issues

More
Support

Issues

Create new issue

Active reports & mandatory camp and markt withdrawal Edited Save as Filter details Clear filter

Search... Issue type 1 Medicine Organization Status Sort by Last update

Last update Created Published Legally valid dispatch

Issue type	Issue number	Medicine name	Visible for	Disruption start date	Expected normal state	Last update	Status	Replenishment for mandatory compulsory s
+	HMP-259	Buprenorphin- 35ug/h, Tra...	FBHM,	03/06/2025	14/06/2025	03/06/2025 11:33	Cancelled	
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HMP Zulassungsinhaber ...

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