

Configuring notification settings



This guide provides essential steps for configuring your notification settings. It outlines how to actively subscribe to notifications via email and/or in-app, ensuring you stay informed about important events. By following these instructions, you can customize your preferred notifications and choose your notification language, making it easier to manage your alerts effectively.

Version 1.0



Notifications are role-specific. Depending on the assigned role and associated permissions, different notification options are available. Notifications must be actively subscribed to by users (opt in concept). Users can choose to receive notifications via email and/or in-app.

Tip: Upon first login, you should review and configure the notifications for each of your assigned roles to ensure you don't miss any important system updates.

1 Click on your user in the left sidebar.

IES NG

Medicinal products platform

Issues

Published disruption report

More

Templates

ATC entries in ordinance

Medicines

Support

HMP BWL
FBHM

Issues

Active reports & mandatory camp and markt withdrawal

Save as

Filter details

Search...

Sort by Last update

Issue type 3

Medicine

Organization

Status 4

Last update

Created

Published

Legally valid dispatch

Issue type	Issue number	Medicine name	Visible for	Disruption start date
	HMP-2...		FBHM, Phar...	
	HMP-2...		FBHM	06/06/2025
	HMP-2...		FBHM	

1 of 6 Pages

2 Click "Notification settings".

The screenshot displays the IES NG web application interface. On the left sidebar, the 'Notification settings' menu item is highlighted with an orange circle. The main content area shows the 'Issues' section with various filters and a table of issue records.

Issues Section:

- Active reports & mandatory camp and markt withdrawal
- Search...
- Sort by: Last update
- Issue type: 3
- Medicine
- Organization
- Status: 4
- Last update
- Created
- Published
- Legally valid dispatch

Table:

Issue type	Issue number	Medicine name	Visible for	Disruption start date
	HMP-2...		FBHM, Phar...	
	HMP-2...		FBHM	06/06/2025
	HMP-2...	Ca. Amari Markt 1000 m. Elmt	FBHM Markt Ph...	

1 of 6 Pages

3

Select the events for which you'd like to receive in-app notifications via the bell icon, and choose those you prefer to be notified about by email in the column marked with a letter icon. You can select both options simultaneously.

Notification settings Save changes ×

Channels

Language for external channels (e-mail)

English

e-mail

Issue activities 🔔 ✉️

Relevant subordinate issue created If an issue is created by another user on an issue that you are monitoring or that has been assigned to you, you will be notified.	☒	☒
Relevant issue closed If an issue that you are monitoring or that is assigned to you is closed, you will be notified.	☐	☐



In-app notification:

A notification that appears directly within the system – indicated by the bell icon.

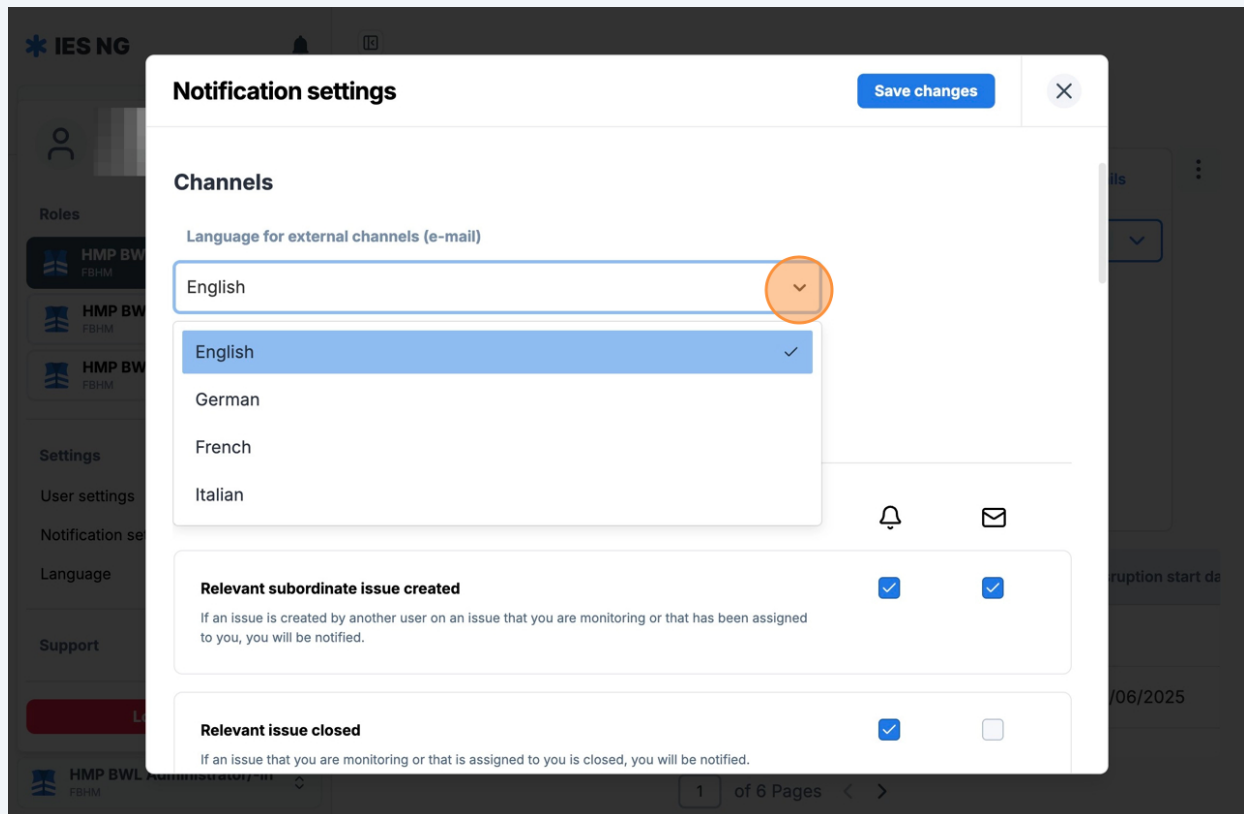
E-mail notification:

Sent to your registered email address – indicated by the envelope icon.

Note: You will only receive notifications (in-app or by email) if you are actively following an issue. An issue can be actively followed by selecting the eye icon on an issue.

4

Chose your preferred notification language for the email channel.



5 Click on "Save changes".

Notification settings Save changes ×

Channels

Language for external channels (e-mail)

English

e-mail

Issue activities

Relevant subordinate issue created If an issue is created by another user on an issue that you are monitoring or that has been assigned to you, you will be notified.	☒	☒
Relevant issue closed If an issue that you are monitoring or that is assigned to you is closed, you will be notified.	☒	☐

6 Click on the bell.

A **red badge** on the **bell icon** indicates the number of unread notifications for the currently active role.

A **blue badge** may also appear – this signals that unread notifications exist in other user roles.

IES NG

Issues

Active reports & mandatory camp and markt withdrawal Save as Filter details

Search...

Sort by Last update

Issue type 3 Medicine

Organization Status 4

Last update Created

Published

Legally valid dispatch

Issue type	Issue number	Medicine name	Visible for	Disruption start date
	HMP-2...	[blurred]	FBHM, [blurred] Phar...	
	HMP-2...	[blurred]	FBHM	06/06/2025
	HMP-2...	Ca. Anzahl Marke 1000... Filter...	FBHM Marke Phar...	

1 of 6 Pages



Email and in-app notifications display static information that is valid at the time of creation of the notification. Dynamic content is not shown