

File Import Error Definition

Category	ErrorType	Column	Description	Example
System	DATABASE_ERROR	-	Error while saving	DB connection interrupted
System	TIMEOUT	-	Import takes too long	> 240 minutes
File	FILE_EMPTY	-	Empty file (0 Bytes)	Empty file uploaded
File	FILE_ENCODING_ERROR	-	Invalid character encoding	Special characters corrupted (ä → □)
File	FILE_DELIMITER_INVALID	-	Wrong delimiter	Comma instead of semicolon
Header	HEADER_MISSING	-	Required column missing	Column "GTIN" is missing from the header
Header	HEADER_DUPLICATE	-	Duplicate column present	Two "Absatz" columns
Row	DATE_FORMAT_INVALID	Datum Von/Bis	Invalid date format	2025-11-18 instead of 18.11.2025
Row	DATE_INVALID	Datum Von/Bis	Invalid date	31.02.2025
Row	DATE_RANGE_INVALID	Datum Von/Bis	Von (from) > Bis (to)	Von=20.11.2026, Bis=18.11.2026 instead of von=18.11.2026, Bis 20.11.2026
Row	QUANTITY_NOT_NUMERIC	Pflichtlager/Freilager/Absatz/Lieferung	No number or not an integer	abc or 12.5
Row	QUANTITY_NEGATIVE	Pflichtlager/Freilager/Absatz/Lieferung	Negative value	-100
Row	INCONSISTENT_DATA	Pflichtlager/Freilager/Absatz/Lieferung	Future date for sales or stock data / date in the past for a delivery	Freilager Datum bis 20.05.2030, Lieferung Datum bis 01.05.2024
Row	INCONSISTENT_DATA	Pflichtlager/Freilager	Freilager (compulsory stock + free stock) < Pflichtlager (compulsory stock)	Freilager 300, Pflichtlager 450
Row	HMP_EXCEPTION	-	An existing validation in HMP was triggered	Invalid GTIN; GTIN is not associated with the importing user's organization (manual import)
Row	ID_NOT_FOUND	GTIN	GTIN missing	